

### Virtual Presentation

- Welcome to MDHHS Virtual Presentation
- The presentation will begin momentarily
- You may download documents, including this presentation along with the Adobe user guide, from the File Pod located in the <u>upper right-hand corner</u> of the webpage
- Within the Web Link Pod you will find the Provider Relations Training Evaluation
- Within the Chat Pod you are welcome to submit your questions during the presentation <u>OR</u>
- A Q&A will be held at the end of the presentation for questions

Please note: Audio is via your computer speakers.



# Enrollment Requirement for Prescribers September 17, 2019

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

### Agenda

- Enrollment Requirement
- Provider Enrollment Website
- CHAMPS Enrollment Types
  - Rendering/Servicing
  - Individual/Sole Proprietor
- Provider Resources



MSA 19-20 - Enrollment Requirement for Prescribers

Effective October 1, 2019, providers who prescribe drugs to Medicaid beneficiaries must be actively enrolled in the Community Health Automated Medicaid Processing System (CHAMPS) – the state's online Medicaid enrollment system.

- MSA 19-20
- The purpose of this bulletin is to enforce federal Medicaid enrollment requirements that apply to providers who prescribe drugs to Medicaid beneficiaries. These requirements ensure the protection of Medicaid beneficiaries by strengthening program integrity and care quality.
- These requirements are outlined in Section 6401 of the Patient Protection and Affordable Care Act and Section 5005(b)(2) of the 21st Century Cures Act.



### **Effective October 1,2019**

Prescribers

Claims for drugs prescribed by a provider who is not enrolled in CHAMPS will be denied.

**Pharmacies** 

Claims will be denied with edit NCPDP Code 889: "Prescriber Not Enrolled in State Medicaid Program"



- The intent of this webinar is to promote the federal requirement of provider enrollment with guidance for prescribers through our Medicaid system, CHAMPS.
- However, at the pharmacy point of sale there will be allowances for emergency overrides and emergency circumstances.
  - In instances when a beneficiary must receive their prescription medication the pharmacy may override the NCPDP Code 889 edit.
- MSA 19-20



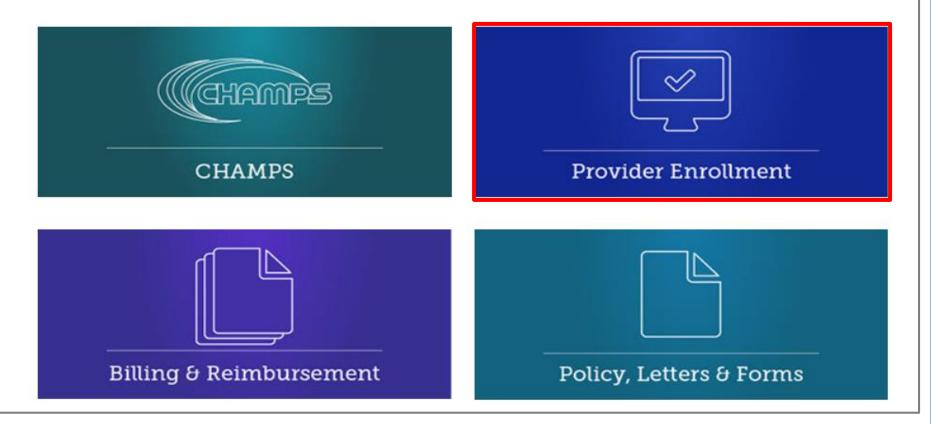
### Provider Enrollment Webpage

www.Michigan.gov/MedicaidProviders >> Provider Enrollment

#### Medicaid Provider Information - www.michigan.gov/medicaidproviders

This page provides information for healthcare providers who provide services to Medicaid beneficiaries or would like to enroll as a Medicaid provider.

It provides links to CHAMPS, billing and reimbursement resources, training, policy documents, and much more.



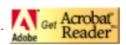
- Medicaid Providers Main webpage
- Click Provider Enrollment



All providers who serve Michigan Medicaid beneficiaries are required to be screened and enrolled in the Community Health Automated Medicaid Processing System (CHAMPS). For assistance in enrolling please call 1-800-292-2550 option 4.

Effective October 1, 2019, providers who prescribe drugs to Medicaid beneficiaries must be actively enrolled in CHAMPS. The Michigan Department of Health and Human Services (MDHHS) will prohibit payment for prescription drug claims written by a prescriber who is not enrolled in CHAMPS.

All documents are provided in Acrobat format. To install Acrobat Reader, click on the icon. [1] and [2]



#### Getting Started - Enrollment

- Step 1: Determine if Provider needs to enroll
- Step 2: Determine CHAMPS Enrollment Type
- Step 3: Register for SIGMA
- Step 4: Register for MILogin Account for access to CHAMPS

#### Step-by-Step CHAMPS Enrollment Guides

- Provider Enrollment main webpage
  - Click Step 1: Determine if Provider needs to enroll



#### Step 1: Determine if Provider needs to enroll

An eligible provider who complies with all licensing laws and regulations applicable to the provider's practice or business in Michigan, who is not currently excluded from participating in Medicaid by state or federal sanction, and whose services are directly reimbursable per MDHHS policy may enroll as a provider. Out-of-state providers must be licensed and/or certified by the appropriate standard-setting authority in the state they are practicing.

Providers must have their enrollment approved through the on-line MDHHS Community Health Automated Medicaid Processing System (CHAMPS) Provider Enrollment (PE) subsystem to be reimbursed for covered services rendered to eligible Medicaid beneficiaries.[1].

Providers are divided into two broad categories, Typical and Atypical.

**Typical:** A health care provider means a provider of medical or health services (as defined in section 1861(s) of the Act, 42 U.S.C. 1395x(s)), and any other person or organization who furnishes, bills, or is paid for healthcare in the normal course of business. Medical Providers are enrolled within CHAMPS and have an NPI (e.g. Institutional (Hospital, Nursing Home, etc.,) Professional (Practitioner, Prescriber, Pharmacy, Dental, etc.)).

Atypical: The Center for Medicare and Medicaid Services (CMS) defines atypical providers as providers that do not provide health care[2]. Providers who may be enrolled in CHAMPS or Bridges and do not perform medical services (e.g. Home Help, Non-Emergency Medical Transportation (NEMT), Adult Foster Care (AFC)). Atypical providers may submit HIPAA transactions, but they do not meet the HIPAA definition of a health care provider and would not receive an NPI number.

To better help a provider determine if they need to enroll please see the below documents for the MDHHS current allowed Typical and Atypical Enrollment types. Each document is stored by Provider Type, Specialty Name, Subspecialty Name, and License/Certification.

This document is searchable: Providers can go to the Edit tab at the top and click on Find or press [Ctrl] and [F] at the same time. Type in providers, Provider Type, Specialty Name or Subspecialty, click [Enter].

- MDHHS Current Allowed Typical Enrollments
- MDHHS Current Allowed Atypical Enrollments

Verify if a provider's NPI is already enrolled in CHAMPS: CHAMPS Provider Verification Tool 🏗

Once it has been determined whether or not the provider should be enrolled continue to Step 2, Determine Enrollment Type, if the Provider needs to be enrolled.



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#### Step-by-Step CHAMPS Enrollment Guides

- Provider Enrollment Main webpage
  - Click Step 2: Determine CHAMPS Enrollment Type



#### Step 2: Determine CHAMPS Enrollment Type

MDHHS requires that NPI numbers be reported in any applicable provider loop or field (e.g., billing, rendering, referring, ordering, prescribing) on the claim. A provider's Taxpayer Identification Number (TIN) will also be used for claim adjudication. The TIN reported is either the provider's Employer Identification Number (EIN) or Social Security Number (SSN).

Definitions of Type 1 and Type 2 NPI's:

- A Type 1 (Individual) NPI is the number associated with an individual healthcare professional (e.g., MD, DDS, CRNA, etc.). The individual may be a sole proprietor or be employed by a clinic, group practice, or other organization. If a sole proprietor, the Type 1 NPI must be reported in the billing provider loop or field of the claim for payment.
- A Type 2 (Group) NPI is the number required for organizations such as clinics, group practices, and incorporated
  individuals who provide health care services and receive payment. For MDHHS, the Group NPI must be reported
  in the billing provider loop or field. [1]

There are five different CHAMPS Enrollment Types, read through the definitions below to determine the appropriate Enrollment Type.

- Individual/Sole Proprietor:
  - Individual/Sole Proprietor: A Individual/Sole Proprietor is a provider that owns his/her own practice. This
    provider will receive payments directly from MDHHS for services rendered at their practice. An
    Individual/Sole Proprietor may associate to other entities and Rendering/Servicing providers may associate
    to an Individual/Sole Proprietor.
  - Rendering/Servicing: A Rendering/Servicing provider is one who provides services through a Group,
    Facility, Agency, Organization or an Individual/Sole Proprietor. A Rendering/Servicing provider does not bill
    directly to Michigan Medicaid. The Billing Provider that is associated to this applicant type, submits claims
    and receives payments for the Rendering/Servicing provider. This Billing Provider must be approved in
    CHAMPS prior to the submission of a new enrollment application for a Rendering/Servicing provider.



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#### Getting Started - Enrollment

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#### Step-by-Step CHAMPS Enrollment Guides

- Provider Enrollment Main webpage
  - Click Step 3: Register for SIGMA



#### Step 3: Register for SIGMA

The below Enrollment Types must have their Social Security Number (SSN) or Employer Identification Number (EIN)/Tax Identification Number (TIN) enrolled with SIGMA Vendor Self Service (VSS) prior to starting the enrollment process in CHAMPS. www.Michigan.gov/SIGMAVSS

- · Individual/Sole Proprietor
- Group
- FAO

Rendering/Servicing only Enrollment Type does not have to register with SIGMA.

- Individual/Sole Proprietor Enrollment Types Enroll with SIGMA Vendor Self Service:
  - www.Michigan.gov/SIGMAVSS
- Note: Rendering/Servicing only Enrollment Type does not have to register with SIGMA.



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#### Step-by-Step CHAMPS Enrollment Guides

- Provider Enrollment Main webpage
  - Click Step 4: Register for MILogin Account for access to CHAMPS



#### Step 4: Register for MILogin Account for access to CHAMPS



Providers must register for a MILogin account to access the CHAMPS system. All users within a provider's organization who need access to information within CHAMPS (Provider Enrollment, Claims, Prior Authorization, etc.) must obtain a MILogin user ID and password. The CHAMPS Provider Enrollment online system allows providers to easily update their information at any time or submit a new provider enrollment application.

For instructions on how to obtain a MILogin user ID and password as well as subscribe to CHAMPS see MILogin Instructions.

#### Domain Administrator

The MILogin user who submits the Provider Enrollment application becomes the Provider Domain Administrator for that application. The Provider Domain Administrator has the responsibility of assigning rights for all users within the organization to access the provider's file. Multiple Provider Domain Administrators may be established for a single organization, but a separate application must be completed and approved for each administrator.

#### Domain Administrator Functions

- Quick Reference Guide
- · Manage User List Page for Domain Administrators
- Electronic Signature Agreement Cover Sheet MDHHS-5405
- · Electronic Signature Agreement DCH-1401

#### Additional Resources

- Internet Compatibility Settings for CHAMPS
- · MILogin Forgot user ID and password Instructions
- · Sign in to MILogin



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#### Step-by-Step CHAMPS Enrollment Guides

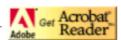
- Provider Enrollment Main webpage
  - Click Step-by-Step CHAMPS Enrollment Guides



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All documents are provided in Acrobat format. To install Acrobat Reader, click on the icon. [4] on



#### Getting Started - Enrollment

#### Step-by-Step CHAMPS Enrollment Guides

- Individual/Sole Proprietor
- Rendering/Servicing
- Group
- Billing Agent
- Facility/Agency/Organization (FAO)
- Atypical

- Provider Enrollment Main webpage
  - Click Rendering/Servicing



#### Rendering/Servicing

A Rendering/Servicing provider is one who provides services through a Group, Facility, Agency, Organization or an Individual/Sole Proprietor. A Rendering/Servicing provider does not bill directly to Michigan Medicaid. The Billing Provider that is associated to this applicant type, submits claims and receives payments for the Rendering/Servicing provider. This Billing Provider must be approved in CHAMPS prior to the submission of a new enrollment application for a Rendering/Servicing provider.

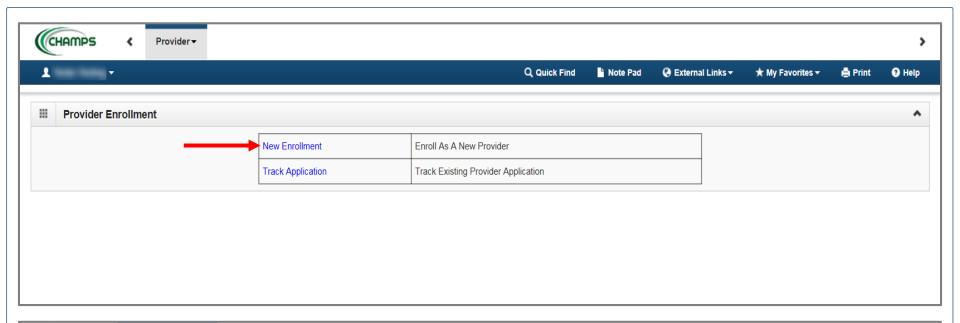
- · CHAMPS Enrollment Application: Rendering/Servicing User Guide
  - Step 1: Provider Basic Information PDF, Recording
  - Step 2: Add Specialties -PDF, Recording
- · Track Application- PDF, Recording
- · Credentialing Checklist
- · Quick Reference Guide
- · Primary Specialty
- · Domain Administrator Functions- PDF
  - · Quick Reference Guide
  - Manage User List Page for Domain Administrators
  - Electronic Signature Agreement Cover Sheet MDHHS-5405
  - Electronic Signature Agreement DCH-1401

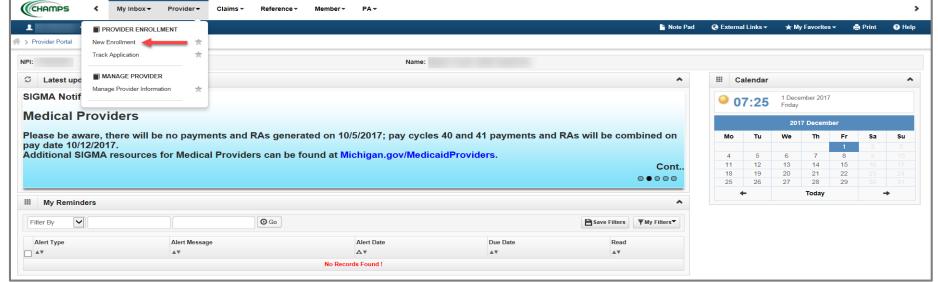


### Rendering/Servicing

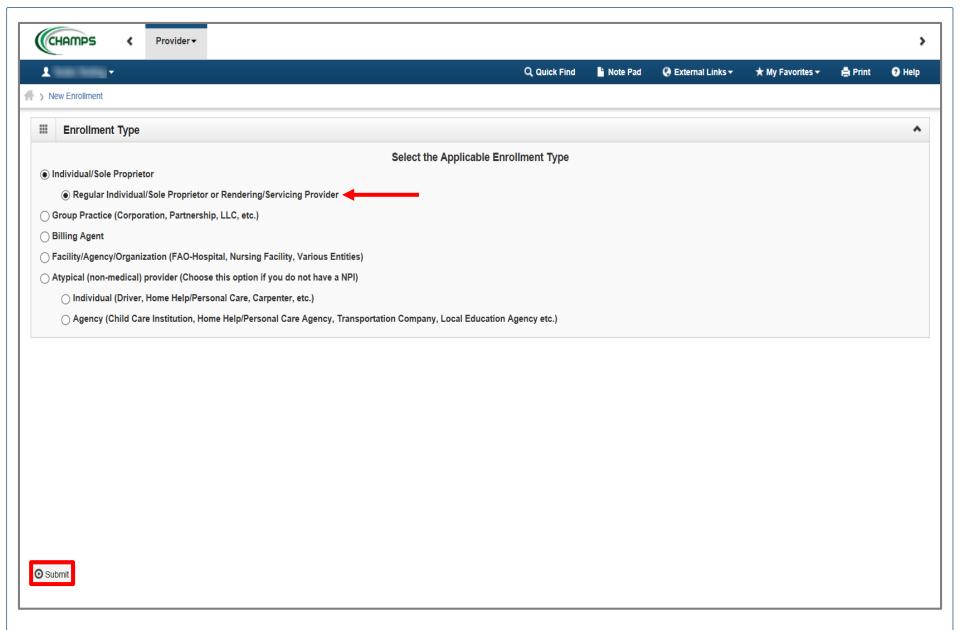
Given the below steps are complete, download the Rendering/Servicing Provider Enrollment Checklist, Log into MILogin and access CHAMPS

- Step 1: Determine if provider needs to enroll with CHAMPS Michigan Medicaid
  - Policy Bulletin MSA: <u>13-17</u>
  - Policy Bulletin MSA: <u>18-47</u>
  - Policy Bulletin MSA: 19-20
- Step 2: <u>Determine CHAMPS Enrollment Type</u>
- Step 3: Register with SIGMA Vendor Self Service
  - \*\*Note Rendering/Servicing only Enrollment Type does not have to register with SIGMA
- Step 4: Register for a MILogin Account for Access to CHAMPS





- Click New Enrollment
  - Note: Providers with an enrolled Type 2 NPI who need to enroll an additional provider; select the Provider tab and under Provider Enrollment click on New Enrollment



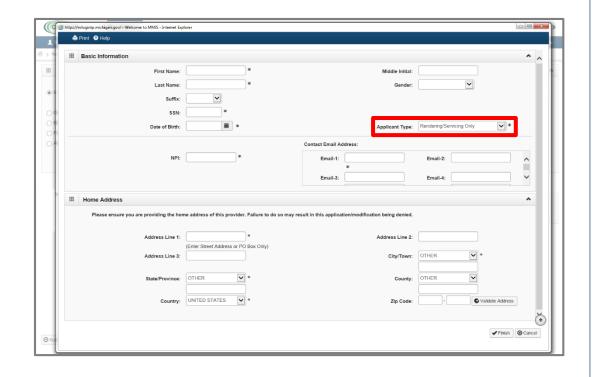
- Select Regular Individual/Sole Proprietor or Rendering/Servicing Provider
- Click Submit



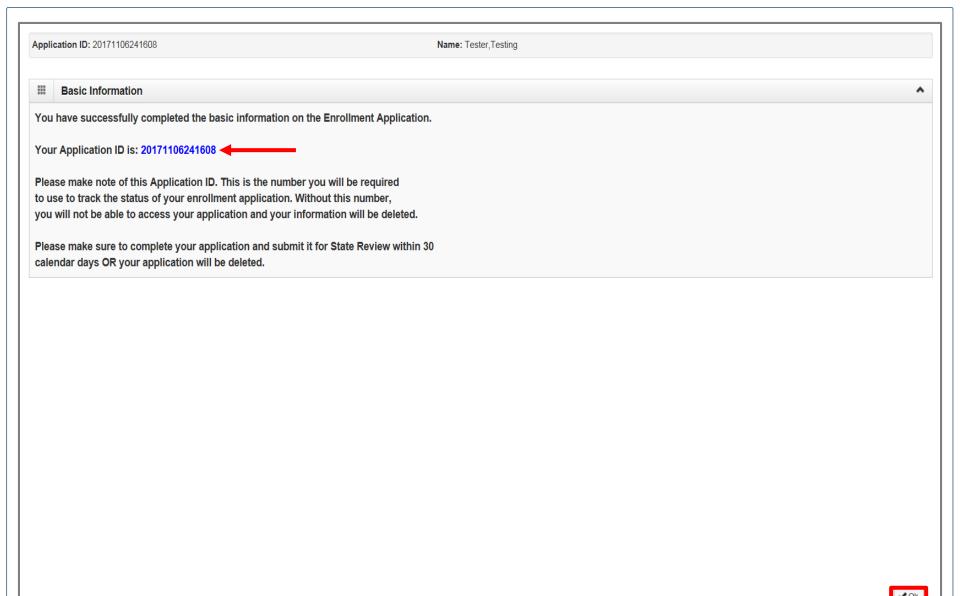
### Rendering/Servicing

#### Step 1: Basic Information

- □ First Name
- Last Name
- □ Social Security Number (SSN)
- Date of Birth
- NPI
- Contact Email Address
- Home Address
- □ City/Town
- State/Province
- Country
- Zip Code

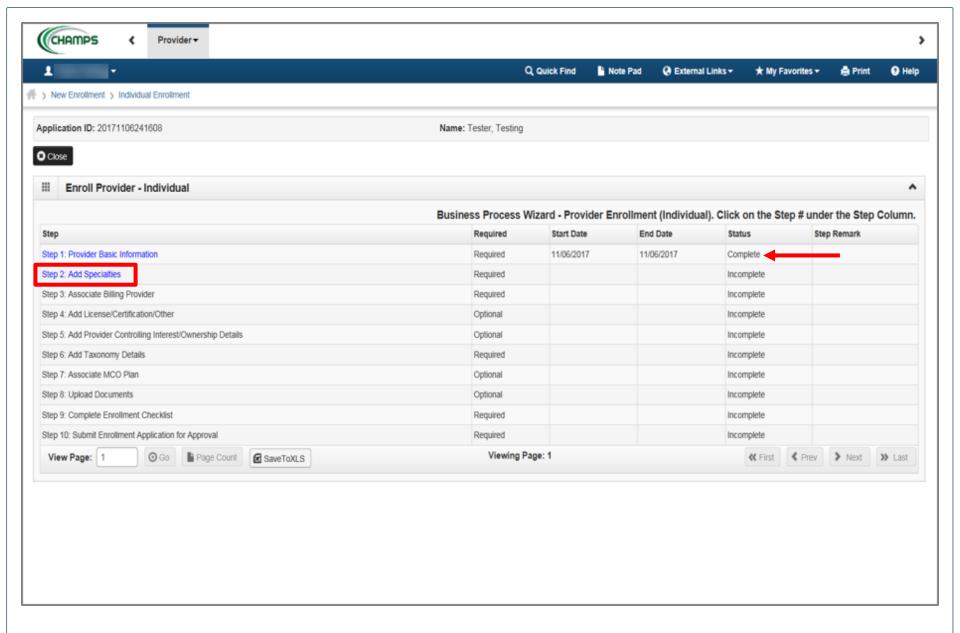






- Confirmation, Basic Information is complete
- Take note of the Application ID, as this is used to track your application status
- Click Ok

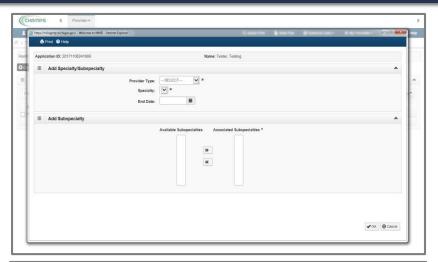


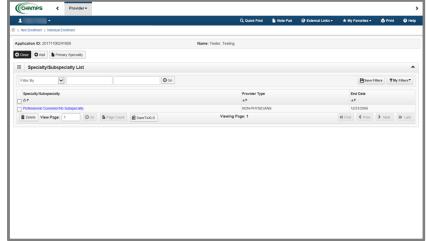


- Individual Provider Enrollment steps are listed (Please Note: some steps are required verses optional)
- Step 1 has a status of Complete
- Click on Step 2: Add Specialties

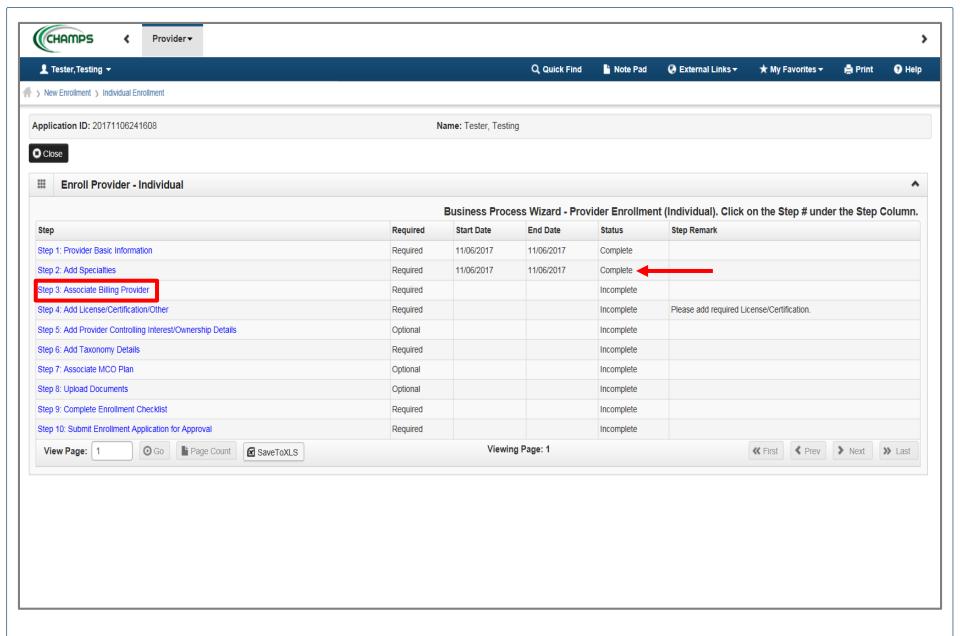
# Rendering/Servicing Step 2: Add Specialties

- Provider Type
- Specialty
- Board Certified, Board Eligible,
   Not Board Certified/Eligible
   (Pick One)
- Subspecialties: range dependent on specialty chosen
- Select Primary Specialty







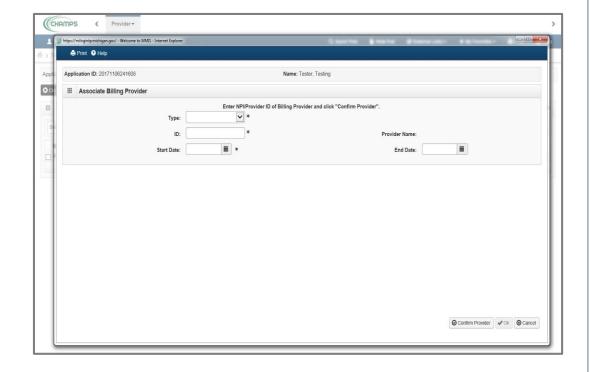


- Step 2 is complete
- Click on Step 3: Associate Billing Provider

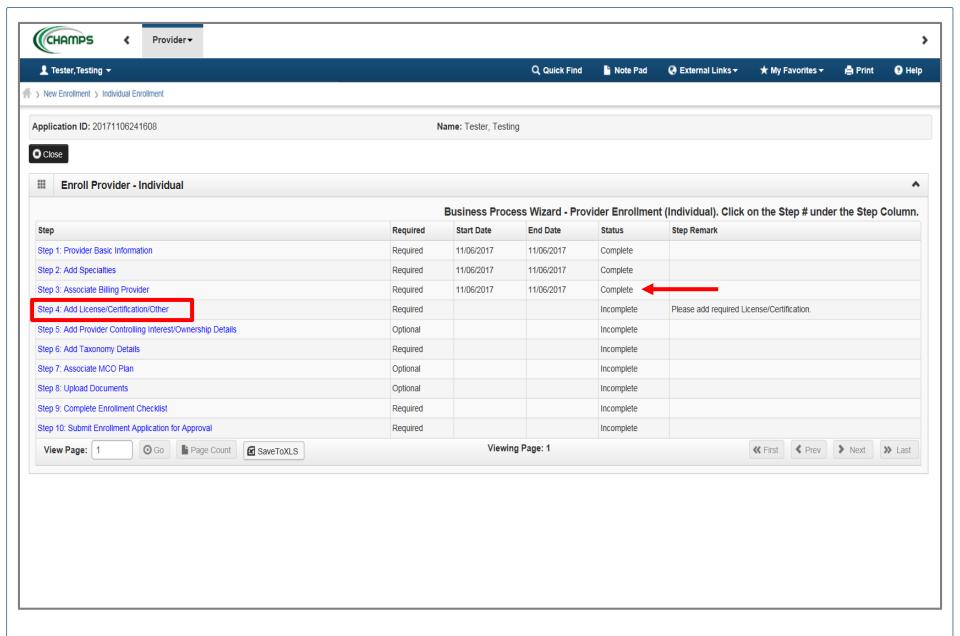


# Rendering/Servicing Step 3: Associate Billing Provider

- □ NPI of Billing Provider
- Start Date







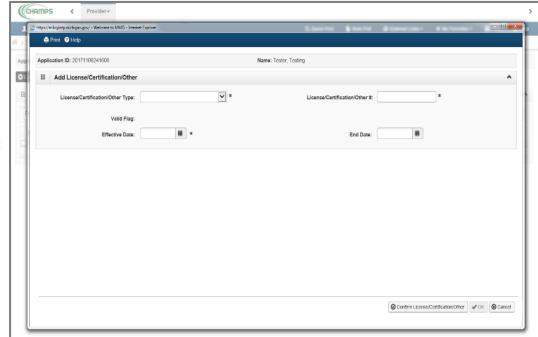
- Step 3 is complete
- Click on Step 4: Add License/Certification/Other



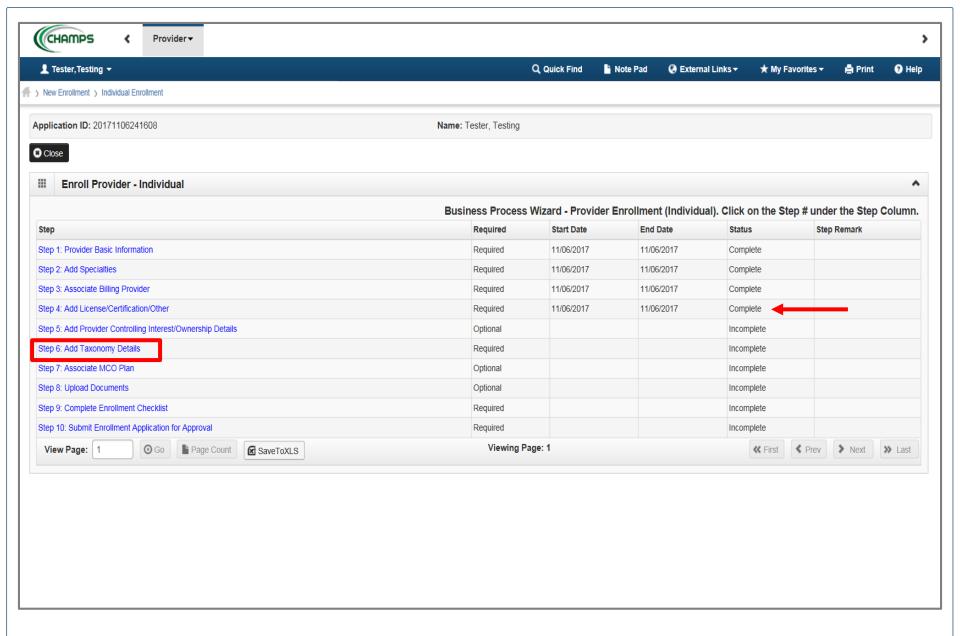
## Rendering/Servicing Stop 4: Add License/Cortification

#### Step 4: Add License/Certification/Other

- □ License/Certification/Other Type (ex. State Professional License)
- □ License/Certification/Other #
- Effective Date





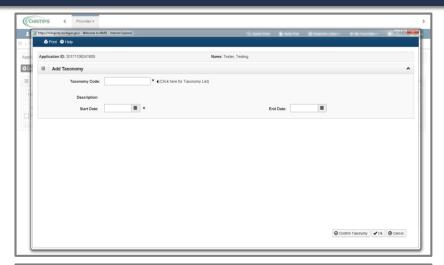


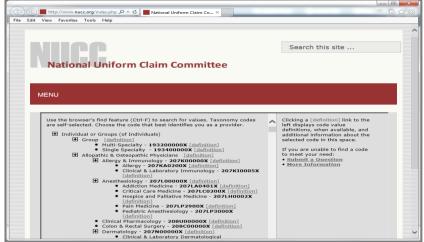
- Step 4 is complete
- Click on Step 6: Add Taxonomy Details (Please Note: Step 5 is not required)



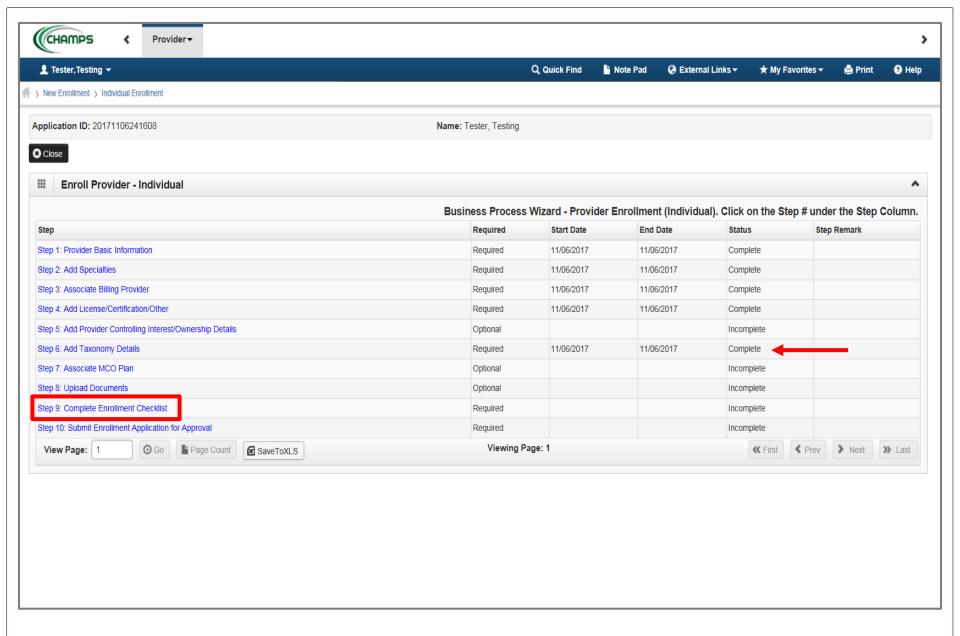
# Rendering/Servicing Step 6: Add Taxonomy Details

- Taxonomy Code
- Start Date
- For assistance determining the taxonomy code, visit the <u>National Uniform Claim</u> Committee link





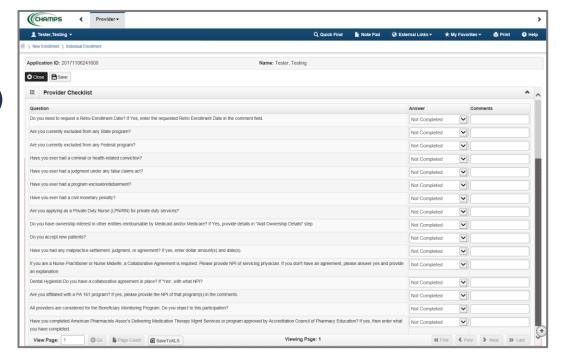




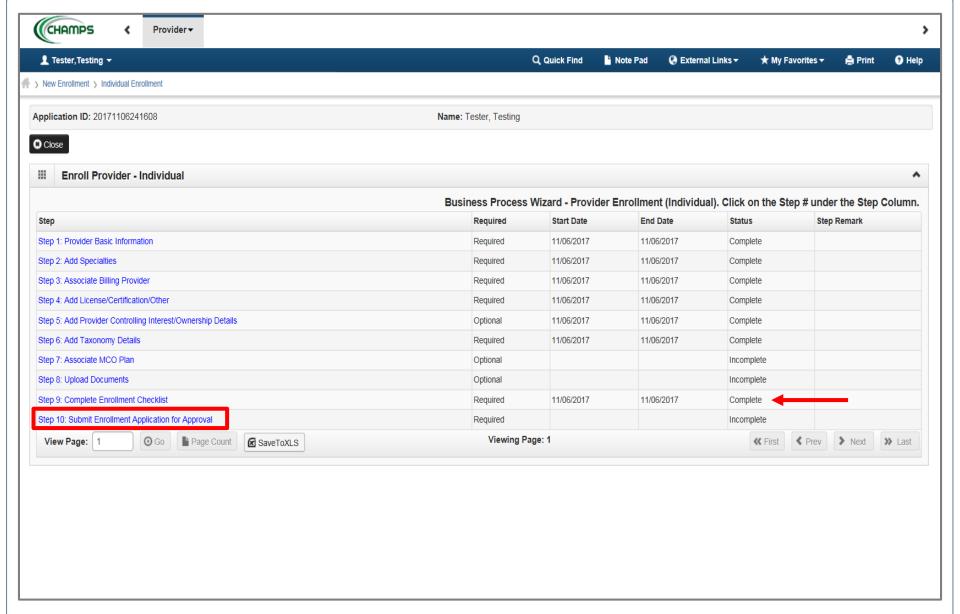
- Step 6 is complete
- Click on Step 9: Complete Enrollment Checklist (Please Note: Steps 7 & 8 are not required)

# Rendering/Servicing Step 9: Complete Enrollment Checklist

- Answer the questions in the Provider Checklist as appropriate (i.e., yes or no)
- Add Comments if necessary







- Step 9 is complete
- Click on Step 10: Submit Enrollment Application for Approval

(Please Note: If you chose not to complete optional steps you can still submit your application)

You must complete this step to finalize your application submission

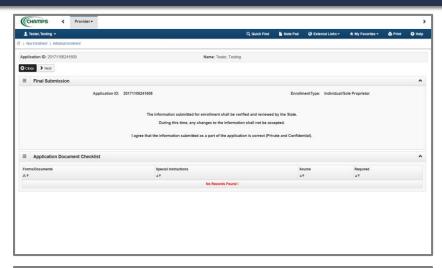


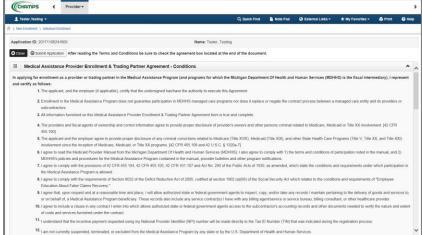
# Rendering/Servicing

## Step 10: Submit Enrollment Application for Approval

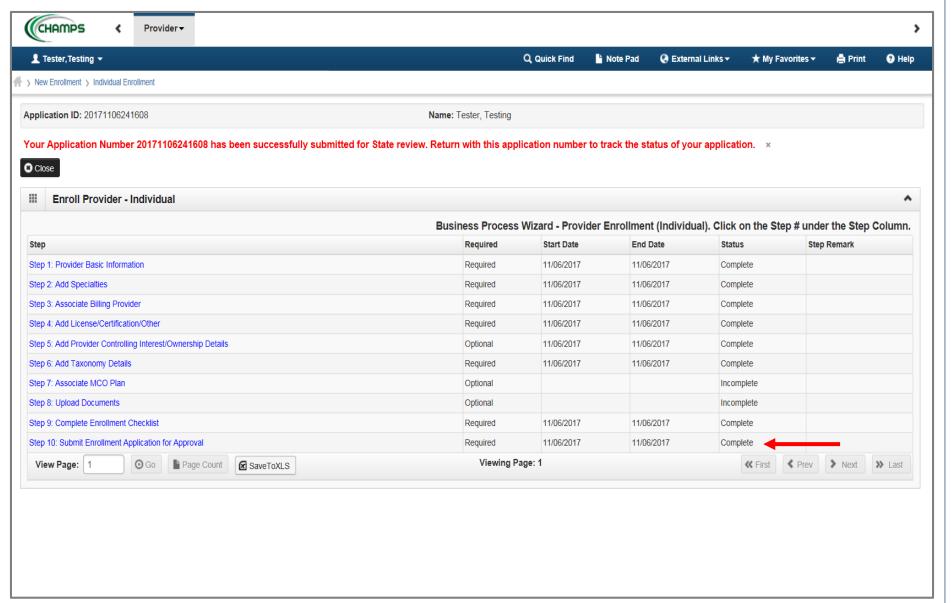
## Final submission process:

- Attest the information submitted as a part of the application is correct
- □ Read through the Medical Assistance Provider Enrollment & Training Partner Agreement – Conditions
- Submit Application









- Step 10 is now complete, and application has been submitted to the State for review
- Take note of your Application ID for further tracking <u>Track Application Resource</u>
- Click Close

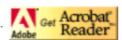
(Please Note: Optional steps may show as incomplete if you chose not to complete. This is ok.)

#### Provider Enrollment

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### Getting Started - Enrollment

### Step-by-Step CHAMPS Enrollment Guides

- Individual/Sole Proprietor
- Rendering/Servicing
- Group
- Billing Agent
- Facility/Agency/Organization (FAO)
- Atypical

### **Medicaid Resources**

- Provider Enrollment Main webpage
  - Click Individual/Sole Proprietor



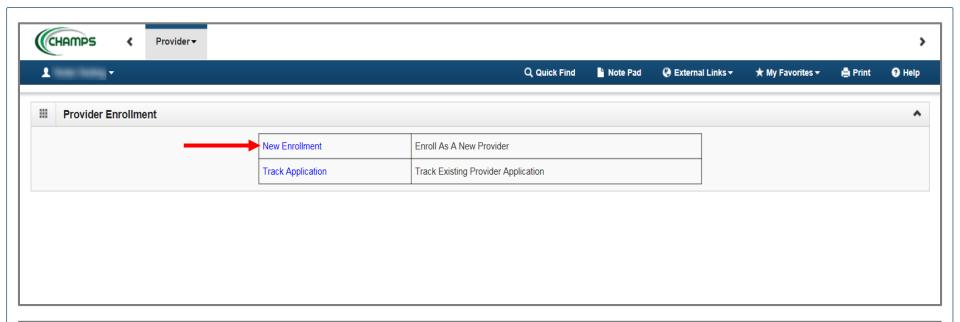
An Individual/Sole Proprietor is a provider that owns his/her own practice. This provider will receive payments directly from MDHHS for services rendered at their practice. An Individual/Sole Proprietor may associate to other entities and Rendering/Servicing providers may associate to an Individual/Sole Proprietor. Most resources are provided in both PDF and Adobe Recording formats.

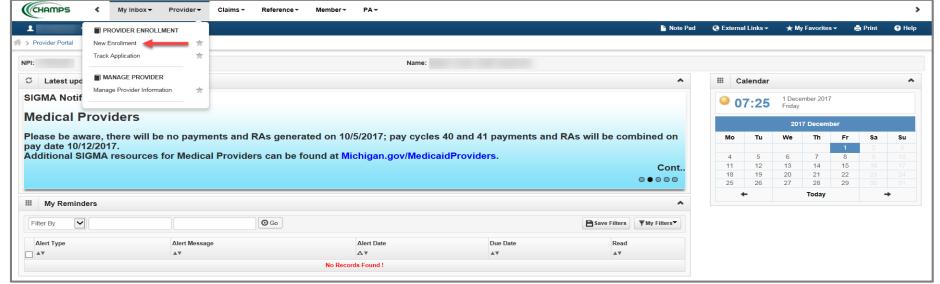
- CHAMPS Enrollment Application: Individual/Sole Proprietor User Guide
  - Step 1: Provider Basic Information PDF, Recording
  - Step 2: Add Locations PDF, Recording
  - Step 8: Add Provider Controlling Interest/Ownership Details PDF, Recording
- · Track Application PDF, Recording
- · Credentialing Checklist
- · Quick Reference Guide
- Primary Specialty
- Ownership Step Tip
- Domain Administrator Functions -PDF
  - · Quick Reference Guide
  - Manage User List Page for Domain Administrators
  - Electronic Signature Agreement Cover Sheet MDHHS-5405
  - Electronic Signature Agreement DCH-1401



Given the below steps are complete, download the <a href="Individual/Sole Proprietor Provider Enrollment Checklist">Individual/Sole Proprietor Provider Enrollment Checklist</a>, Log into MILogin and access CHAMPS

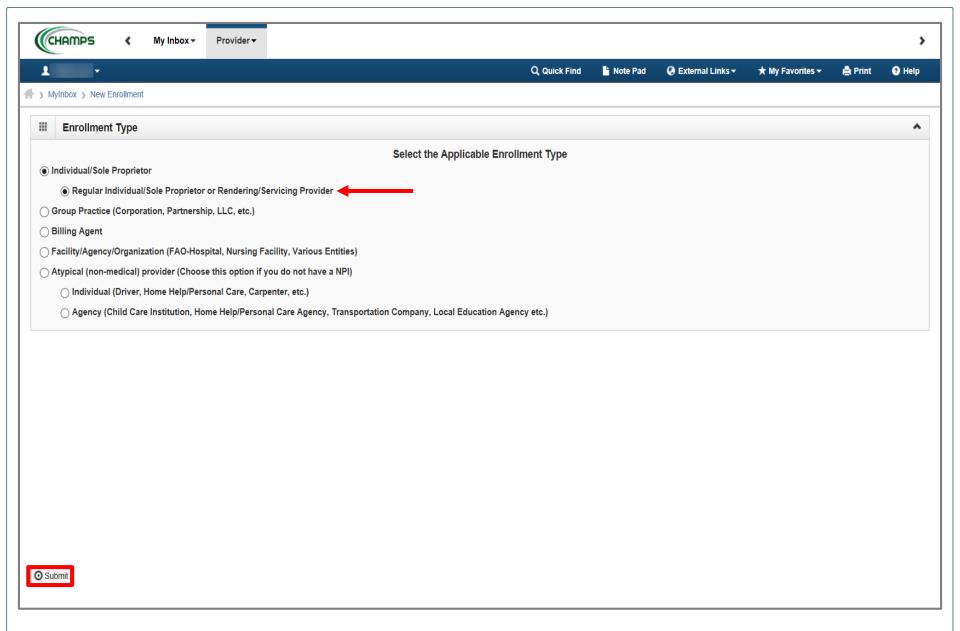
- Step 1: Determine if provider needs to enroll with CHAMPS Michigan Medicaid
  - Policy Bulletin MSA: 13-17
  - Policy Bulletin MSA: 18-47
  - Policy Bulletin MSA: 19-20
- Step 2: <u>Determine CHAMPS Enrollment Type</u>
- Step 3: Register with SIGMA Vendor Self Service
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### Click New Enrollment

 Note: Providers with an enrolled Type 2 NPI who need to enroll an additional provider; select the Provider tab and under Provider Enrollment click on New Enrollment

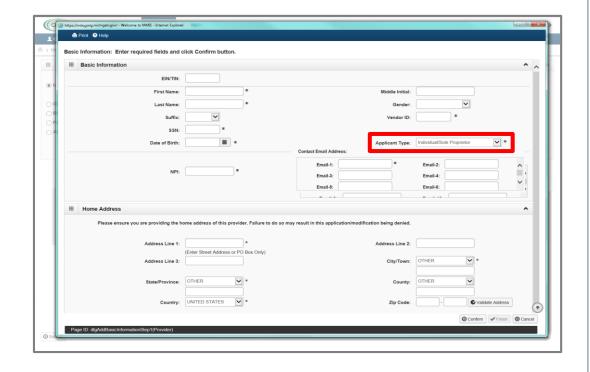


- Select Regular Individual/Sole Proprietor
- Click Submit

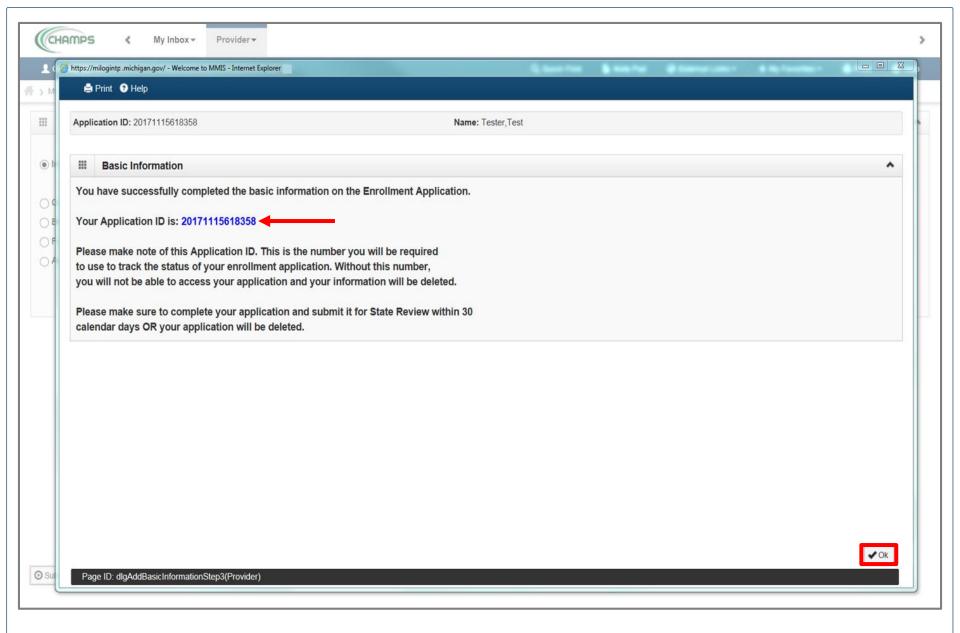


## Step 1: Basic Information

- □ First Name
- Last Name
- Social Security Number (SSN)
- Date of Birth
- NPI
- □ SIGMA Vendor ID
- Contact Email Address
- Home Address
- □ City/Town
- ☐ State/Province
- Country
- Zip Code

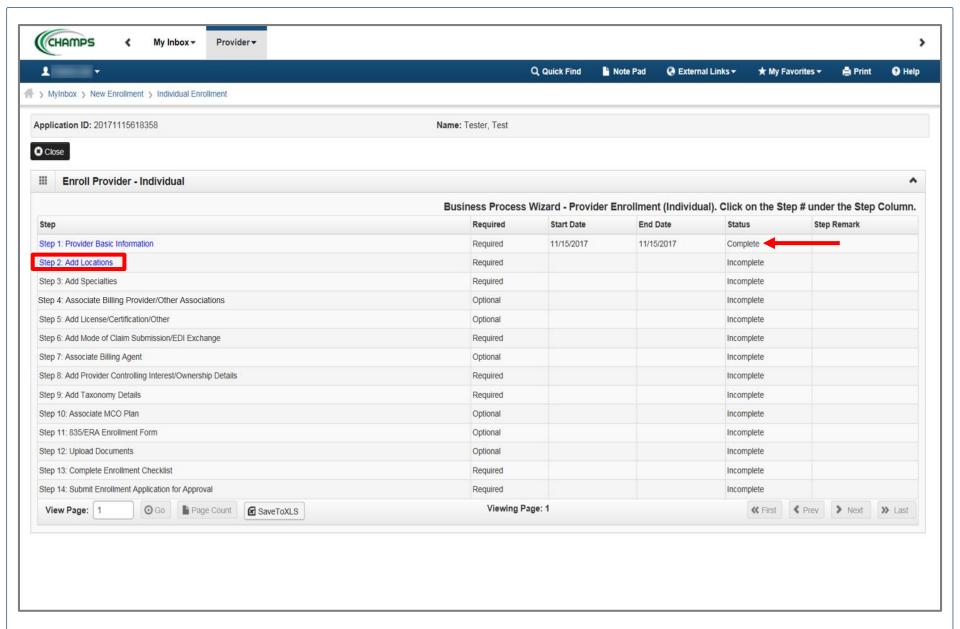






- Confirmation, Basic Information is complete
- Take note of the Application ID, as this is used to track your application status
- Click Ok





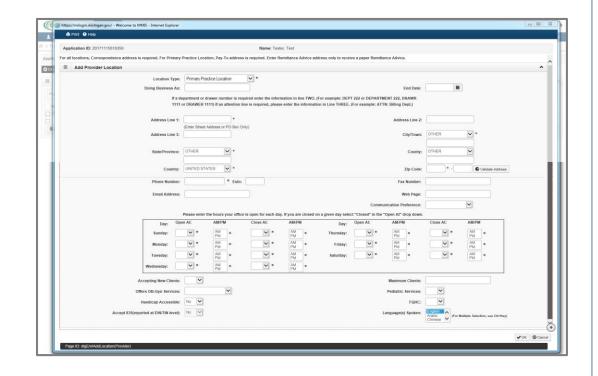
• Individual Provider Enrollment steps are listed (Please Note: some steps are required versus optional)

- 46 -

- Step 1 has a status of Complete
- Click on Step 2: Add Locations

## Step 2: Add Locations

- Doing Business As
- Address
- □ City/Town
- State/Province
- Zip Code
- Country
- □ Hours entity will be open and closed



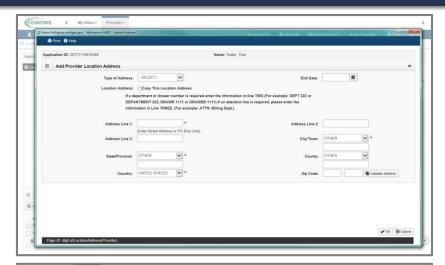


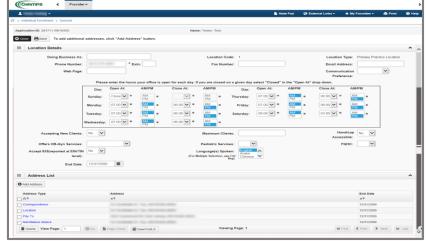
## Step 2: Add Locations

- Correspondence and Pay To address are required for all locations.
  - If these locations will be the same as the listed Primary or Other location utilize the "Copy This Location Address" radio button.
- Remittance Advice address to receive a paper Remittance Advice is optional.

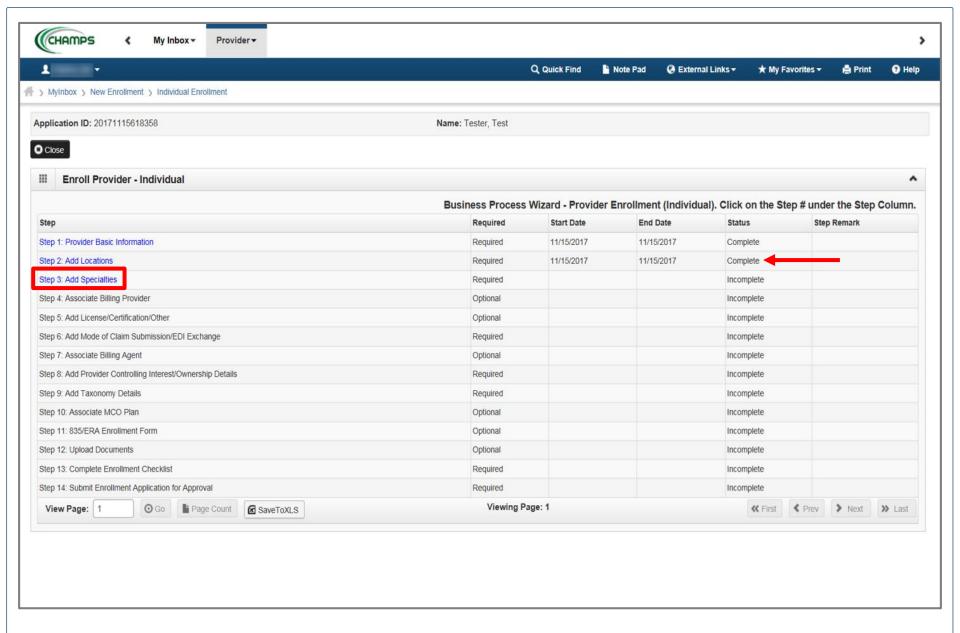
### Information needed:

□ Correspondence Address, Pay To Address, and Remittance Advice (optional), City/Town, State/Province, Zip Code, Country







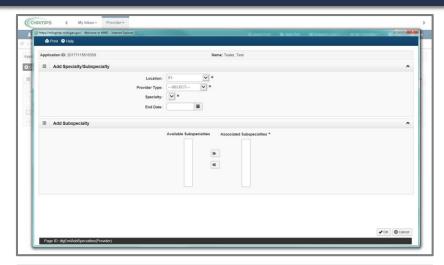


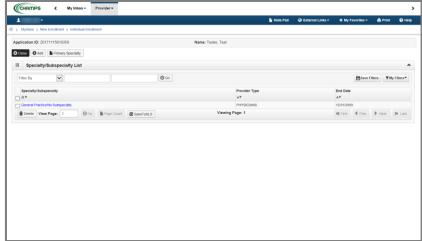
- Step 2 is complete
- Click on Step 3: Add Specialties



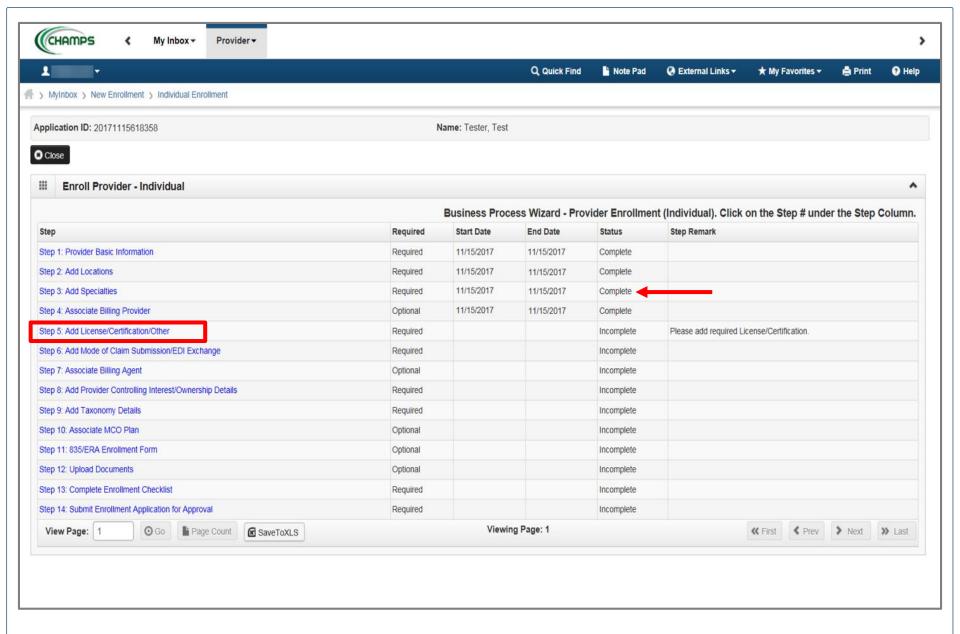
## Step 3: Add Specialties

- □ Provider Type
- Specialty
- Board Certified, Board Eligible, Not Board Certified/Eligible (Pick One)
- Subspecialties: range dependent on specialty chosen
- Select Primary Specialty







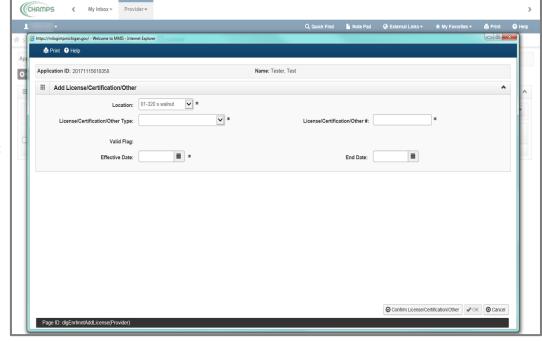


- Step 3 is complete (Please Note: Skipping Step 4 as this step is optional)
- Click on Step 5: Add License/Certification/Other

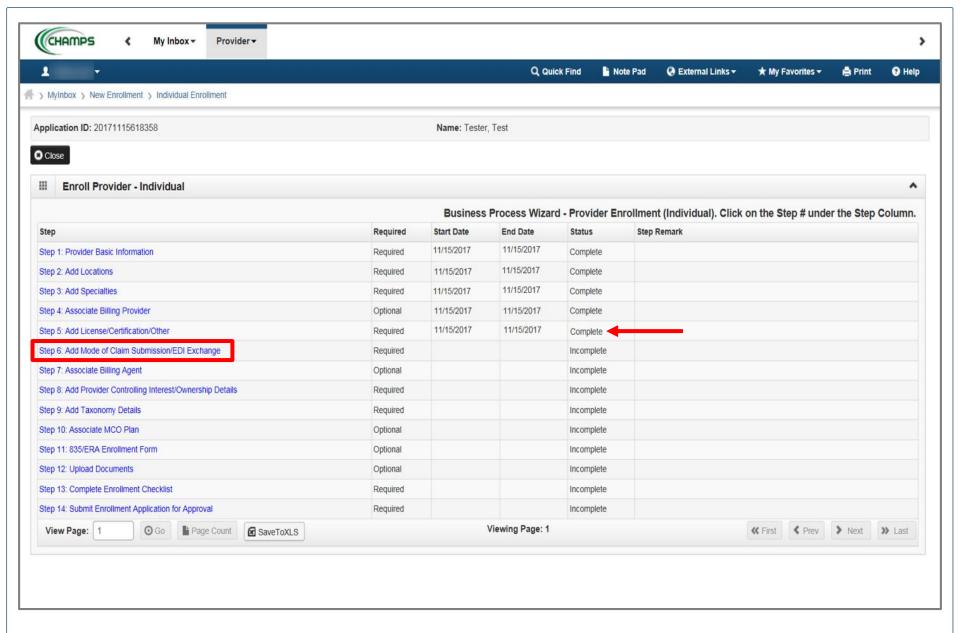


## Step 5: Add License/Certification/Other

- □ License/Certification/Other Type (ex. State Professional License)
- □ License/Certification/Other #
- Effective Date





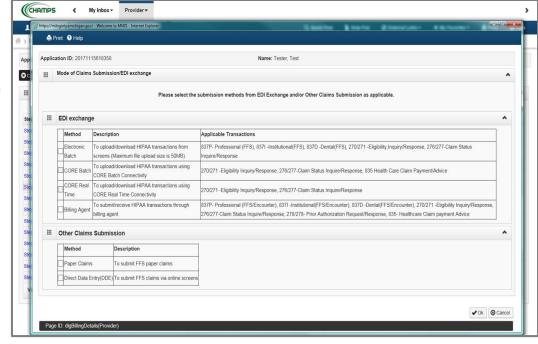


- Step 5 is complete
- Click on Step 6: Add Mode of Claim Submission/EDI Exchange

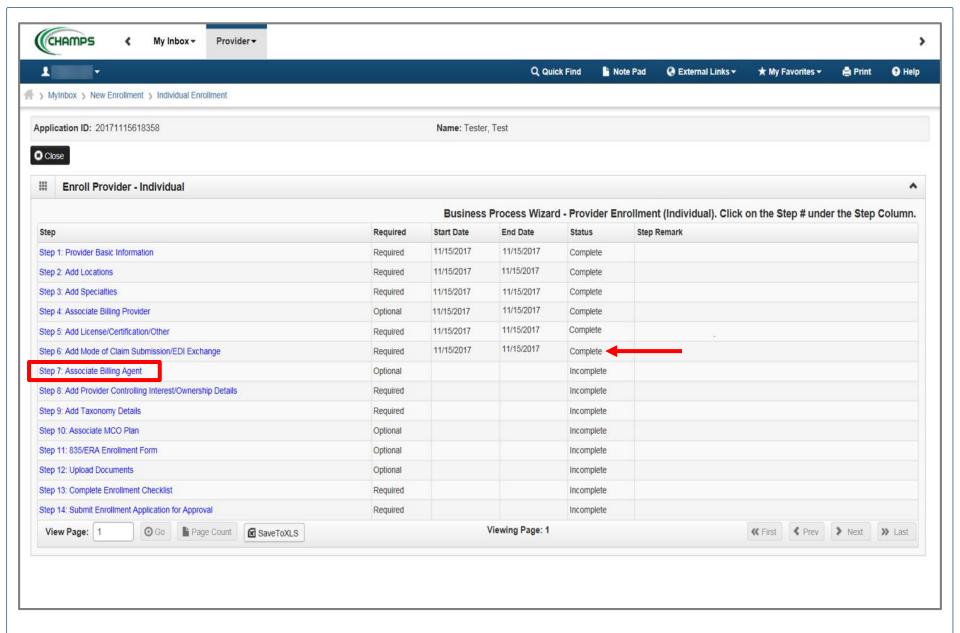


## Step 6: Add Mode of Claim Submission/EDI Exchange

- □ Determine appropriate claim submission method(s)
  - Electronic Batch
  - CORE Batch
  - CORE Real Time
  - Billing Agent
  - Paper Claims
  - Direct Data Entry (DDE)







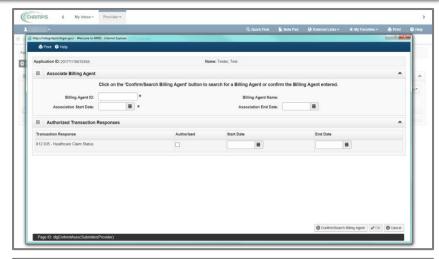
- Step 6 is complete
- Click on Step 7: Associate Billing Agent

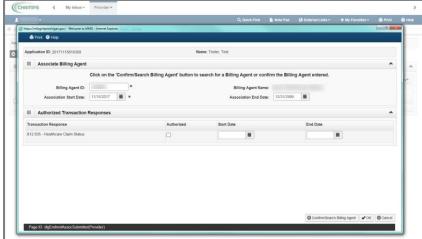


## Step 7: Associate Billing Agent

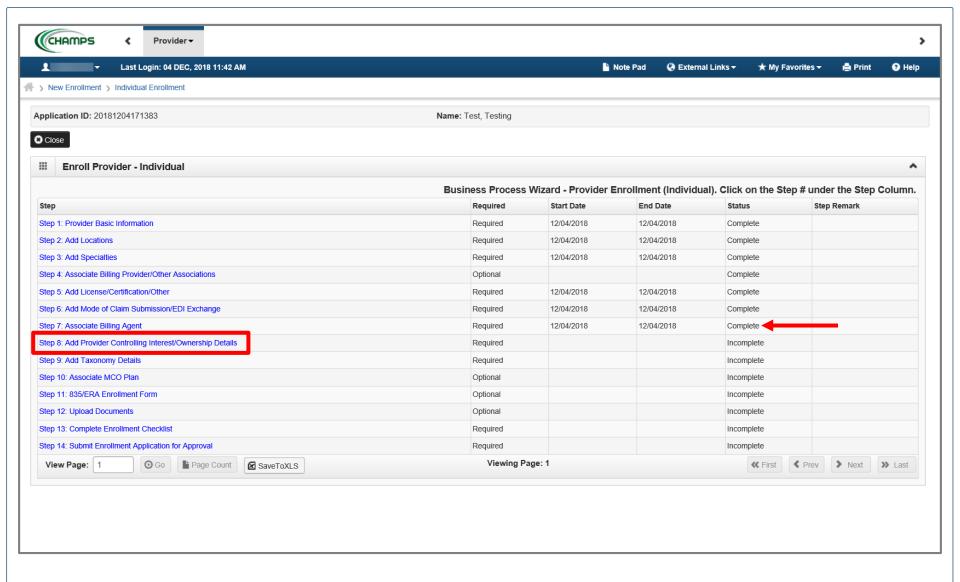
 Click confirm search billing agent to identify an enrolled billing agent

- □ CHAMPS Billing Agent ID
- Association Start Date
- Determine if authorization is needed for 835 (i.e., Electronic Remittance Advice) transaction response.









- Step 7 is complete
- Click on Step 8: Add Provider Controlling Interest/Ownership Details
  - \*The screens for this step were updated 12/14/18



## Step 8: Add Provider Controlling Interest/Ownership Details

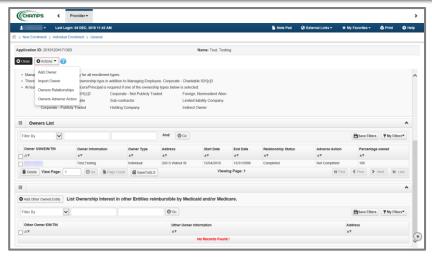
- Provider Ownership and Control Disclosure
  - Home address, date of birth, and Social Security Number, is required from providers and other disclosed individuals (e.g., owners, managing employees, agents, etc.).
- Required Disclosure Information
  - Providers (including fiscal agents and managed care entities) are required to disclose information on ownership and control during enrollment, revalidation, and within 35 days after any change in ownership.
  - Additional Step 8 Resource

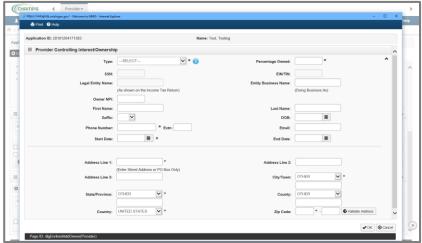


## Step 8: Add Provider Controlling Interest/Ownership Details

### Information needed for Add Owner:

- □ Type of Controlling Interest/Ownership (e.g., Managing Employee)
- □ First Name
- Last Name
- □ Social Security Number (SSN)
- Date of Birth
- Phone Number
- Start Date
- Address
- □ City/Town
- State/Province
- Country
- Zip Code
- □ Relationship to Controlling Interest/Ownership (e.g., Self, Spouse, None)

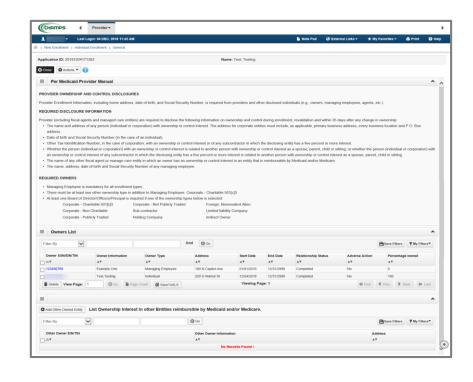




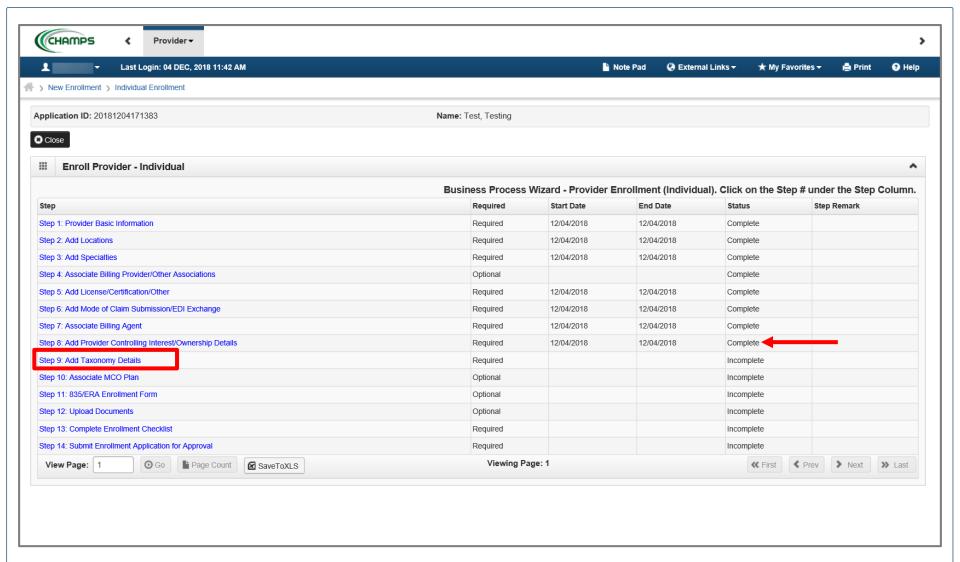


## Step 8: Add Provider Controlling Interest/Ownership Details

- Tasks completed within Step 8: Add Provider Controlling Interest/Ownership Details
  - Add Owner; or
  - Import Owner
  - Owners Relationship
  - Owners Adverse Action





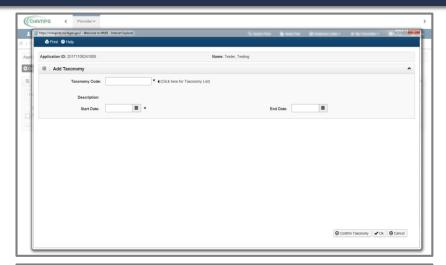


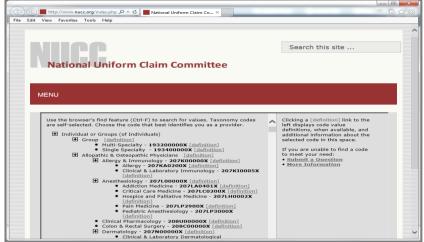
- Step 8 is complete
- Click on Step 9: Add Taxonomy Details



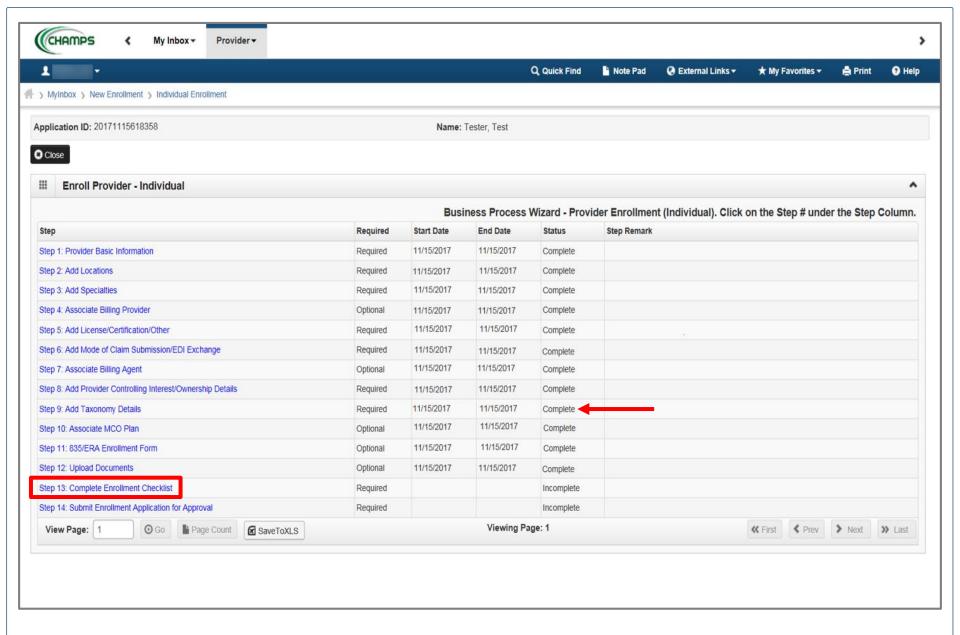
## Step 9: Add Taxonomy Details

- Taxonomy Code
- Start Date
- For assistance determining the taxonomy code, visit the <u>National Uniform Claim</u> Committee link







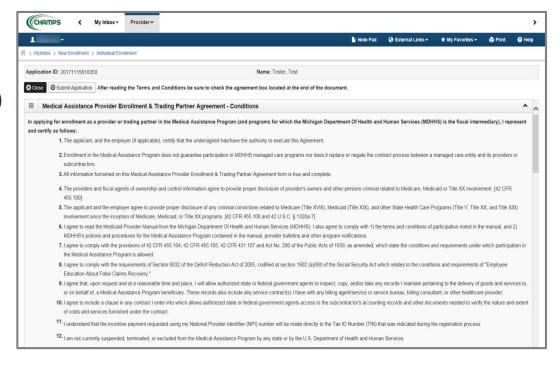


- Step 9 is complete (Please Note: Skipping Steps 10 through 12 as these steps are optional)
- Click on Step 13: Complete Enrollment Checklist

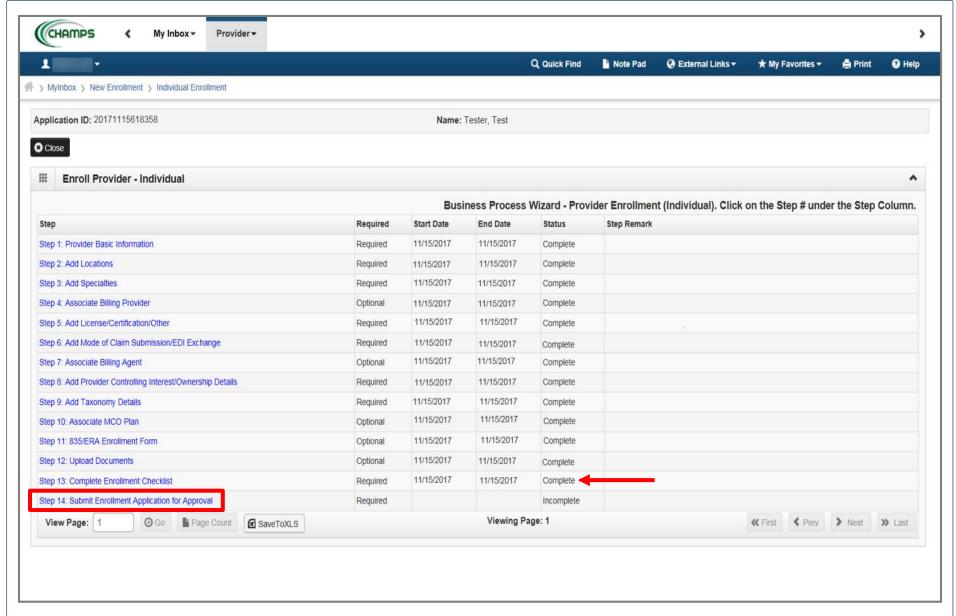


# Individual/Sole Proprietor Step 13: Complete Enrollment checklist

- Answer the questions in the Provider Checklist as appropriate (i.e., yes or no)
- Add Comments if necessary







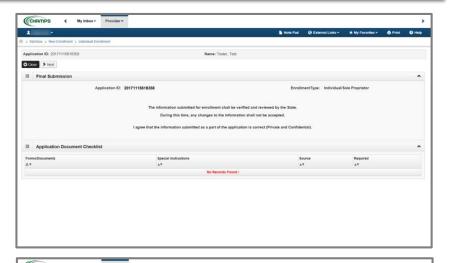
- Step 13 is complete
- Click on Step 14: Submit Enrollment Application for Approval

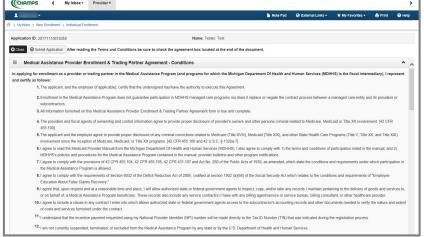


## Step 14: Submit Enrollment Application for Approval

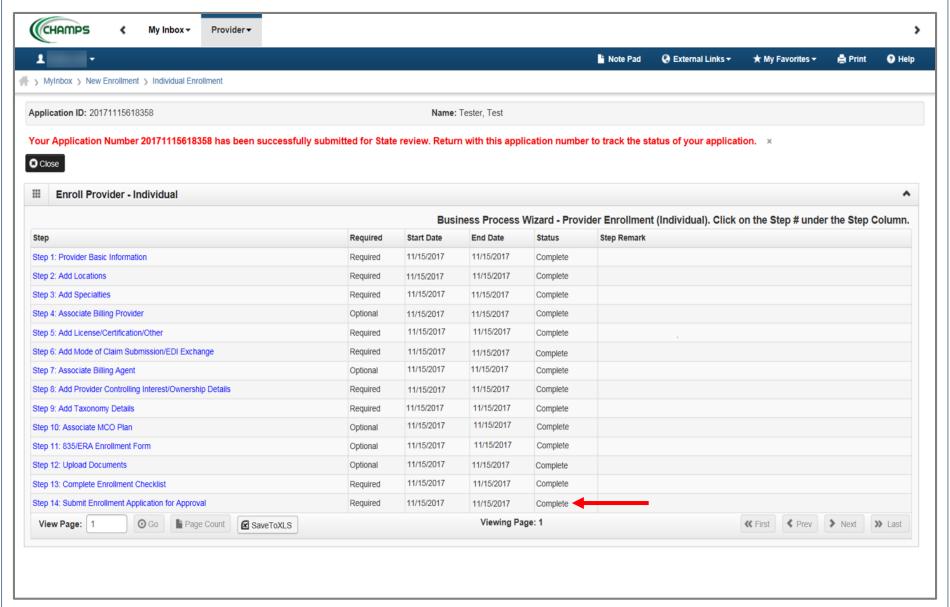
## Final submission process:

- Attest the information submitted as a part of the application is correct
- □ Read through the Medical Assistance Provider Enrollment & Training Partner Agreement – Conditions
- Submit Application









- Step 14 is now complete, and the application has been submitted to the State for review
- Take note of your Application ID for further tracking <u>Track Application Resource</u>
- Click Close

(Please Note: Optional steps may show as incomplete if you chose not to complete. This is ok.,

## Provider Resources

- MDHHS website: <a href="https://www.michigan.gov/medicaidproviders">www.michigan.gov/medicaidproviders</a>
- We continue to update our Provider Resources, just click on the links below:
  - Listserv Instructions
  - Medicaid Provider Alerts and Resources
  - CHAMPS Website
  - Update Other Insurance NOW!
  - Medicaid Provider Training Sessions
  - Provider Enrollment Website
- Provider Support:
  - ProviderSupport@Michigan.gov or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program

